



## Sempar restructured and set for success

In their own words “Sempar build dreams, break boundaries and help SMEs to achieve the extraordinary”. This passionate attitude and clear focus on people was experienced in abundance during my time working with this team.

Sempar operate within the financial industry, providing accounting support, tax advise and financial directorship services to SMEs across the UK. After successfully navigating through start-up and achieving significant growth, the company looked to BPO for support to restructure and create firm business foundations to support further growth aspirations.

BPO provided the following services:

- Operational business improvement programme
- Organisation restructure
- Employee survey and action planning

Here’s what the Director of Strategy and Culture had to say:

“We engaged with Heather to help us restructure the internal infrastructure of our business to enable us to reach our short term and long term goals. Working with Heather at BPO has enabled number of significant positive changes in our business. The process engaged our team and brought them closer together sharing one goal and creating teamship. The core values of the business have been brought to the surface to enable the changes that were required. The improvement strategies that BPO helped us identify are already having significant impact on our business and will continue to for years to come. We have saved time across the team, created capacity for leadership by freeing up our Directors to enable them to lead the business through its next phase of growth and engaged the team to think more commercially about the business. Every meeting with Heather felt like we took a step closer to our goals and I would recommend BPO to any organisations that is looking to make improvements to their business.”



**Firm foundations for growth**



**Increased leadership capacity**



**Increased team engagement**



**Many light bulb moments and clarity!**